



Identity Protection Platform

Breach Response Services Overview

Designed for Your Organization's Unique Data Breach, Fraud, and Identity Theft Exposures

In today's world of mounting cyber attacks and data breaches, your organization's employees, customers and members are increasingly vulnerable to all forms of identity theft and fraud. ID Experts' Data Breach Solutions offer the most comprehensive yet flexible products and services in the market to address the unique needs of your organization in today's highly complex and dynamic cyber threat landscape.



Comprehensive Data Breach Solutions

Identity monitoring and recovery is just one critical aspect of a successful breach response. Based on our proven, time-tested approach, we offer a complete array of breach response products and services to help you achieve a successful response every step of the way.



Learn more online at: www.idexpertscorp.com/products-services/breach-response-service



Our Reputation for Excellence

Ninety-six percent of our data breach clients say they would not only recommend us to others but they would select ID Experts to help them address future data breach needs.

ID Experts provides a highly flexible set of patented and trademarked services and product offerings able to be customized for the unique needs of your organization, including:

- ID Experts Incident Response, currently the leading data breach response service used by the Federal government, as well as a who's who in healthcare, public and private commercial, higher education and finance
- MyIDCare™, the industry's most thorough and trusted identity monitoring and protection product covering millions of Americans
- MIDAS™ (Medical Identity Alert System), our patented health care fraud solution and the industry's only employee and member-driven medical identity transaction monitoring service

Industry-Leading Incident Response Services

The most cost-efficient and effective breach response requires careful thought and planning between all members of your breach response team. When this happens with the insight and guidance from trusted experts with over a decade of experience in listening, understanding and tailoring a customized suite of products and services to your organization's particular needs, it translates to peace of mind.

ID Experts offers full-service, end-to-end management of every aspect of a data breach response in coordination with your privacy counsel and breach response team. With our award-winning consultation and guidance, you make more informed choices about the products and services that your organization needs and wants, avoid ending up with those that it does not, and ultimately maximize your breach response investment.

Full-Service Protection Against ID Theft and Fraud

With ID Experts, you can protect your employees, customers and members from the many types of identity theft including Medical, Insurance, Criminal, Child, Driver's License, Social Security, Synthetic, Financial, and Employment. As for data breach protection, our solutions have you covered not only after an incident occurs, but also in anticipation of one.

MyIDCare: Credit, Cyber, Identity and Health Monitoring

- **Credit:** the largest provider of identity protection services to the federal government, MyIDCare identity protection service provides thorough credit monitoring from either: 1) one of the three national credit bureaus; or 2) tri-bureau credit monitoring – we give you the flexibility to make that decision based on your organization's needs.
- **Cyber:** For dark-web monitoring, ID Experts offers CyberScan™, a proprietary Internet surveillance technology. CyberScan scours criminal websites, chat rooms and Internet bulletin boards – 24/7 – for stolen identities. It targets the illegal selling and trading of Social Security numbers, passport and military ID information, driver's license records, medical insurance, phone numbers, credit card and bank account information, as well as email addresses. CyberScan alerts your employees, customers and members, enabling them to take immediate steps to protect themselves.



- **Identity:** Our comprehensive identity monitoring service is an early-warning monitoring technology for detecting identity theft, monitoring activities such as changes of address, payday loans, court records and court bookings. This cutting edge software technology is designed to detect a potential identity theft before it happens.
- **Health:** MIDAS: Medical Identity Alert System (patented by ID Experts). Unlike our competitors who only can monitor the dark web for stolen medical identity information, our patented technology actually allows your employees and members to get ahead of the theft or fraud with MIDAS – the first and only transaction-based, employee and member-facing application in the market today for monitoring individual health care transactions.

By implementing health care fraud detection through timely alerts, your employees and members can be notified when their identity has been used to access medical care in their name. They can easily detect when a fraudulent attempt is made to use their medical identity, and become a front-line, early warning defense to stopping medical identity theft and fraud – and here’s the key: Before the payments happen, and the money is out the door. MIDAS is the only solution in the market today that allows your employees and members to monitor their own health care transactions and take some proactive control in protecting their medical identities.

Fully-Managed Identity Recovery

If your employees, customers or members have fallen victim to any form of identity theft, rely on our Identity Recovery Experts to help them. We have a 100 percent success record over the past decade in restoring affected individuals to pre-theft status, including highly complex instances involving medical identity theft and fraud.

Reimbursement Insurance and Member Services

MyIDCare Breach Response includes up to \$1 million of insurance per individual, which reimburses victims for outside covered legal and professional services.

Our Member Services team is fully accessible to your employees, customers and members, 11 hours per day Monday through Friday, and provides state of the art, patented and trademarked tools and services that assist them in proactively reducing their risk of identity theft.



“Your effective resolution of events combined with a patient and pleasant demeanor make hard times doable.”

– Vice President of
Healthcare Compliance
& Privacy, Healthcare
Management Organization



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Partner With an Innovator and Time-Tested Industry Leader

- We have multiple trademarked and patented software technologies and services — giving our clients a cutting-edge advantage in protecting employees, customers and members across the cyber threat landscape.
- We've maintained an A+ Rating from the Better Business Bureau for over a decade.
- We're the largest provider of identity protection products and services to both the federal government and U.S. healthcare industry.

There is more at stake than just money. Choose your breach response partner wisely in order to best protect your customers, employees, members and ultimately your business. ID Experts' Data Breach Solutions is designed to provide the most consultative, tailored and flexible solutions for your organization's unique needs and industry environment. Our award-winning capabilities enable your breach response team to select precisely the products and services that you need for either a complete cyber protection strategy, or as additions to your existing cyber risk management investments.

Partner with ID Experts — your trusted, award-winning provider of market leading breach response services and innovative, patented identity monitoring and protection products.

Don't Wait for the Inevitable Breach.
Talk to a Data Breach Expert TODAY!

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ID Experts is a leading provider of identity protection and data breach services for companies and individuals throughout the U.S. We combine consumer-centric software and concierge-style professional services in serving organizations across government, healthcare, commercial enterprises, financial institutions, and higher education.

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Have questions?
We'd like to help.

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